

COMMUNITY SUBMISSIONS ON THE DRAFT COMMUNITY STRATEGIC PLAN

Hardcopy Submissions			
Submission No.	Issues Raised	Staff Response	Recommendation
1	- Road safety. - Feels CSP needs to give priority to the safety of the road network in particular to commit to reducing road trauma	<u>Noted and Agree</u> CSP already recognises priority for safety where it has identified as a community outcome <i>'The region's transport network allows for the safe ease of movement throughout Queanbeyan-Palerang'</i>. Also Council will have in place a dedicated program for traffic management and safety within its Delivery Program. Changes have been recommended arising from Submission #74 which advocates mention of a Safe Systems Approach within the CSP	No further Action Required
2	- Advocates development of a clear Queanbeyan identity - Importance of 'sport' as a service objective - Clearer outline on who the community partners are within Queanbeyan - The role sport could play in tourism	<u>Agree</u> That the CSP be modified to include the promotion of a Queanbeyan-Palerang identity and that there be greater promotion of business in Strategic Priority 2. <u>Noted</u> comments on sports as these are adequately covered in Key Goal 1.5 which has as a service objective <i>'To actively support active recreation, sporting and health pursuits.'</i>	<u>Recommend</u> Key Goal 2.2 be modified to read: <i>We will promote a Queanbeyan-Palerang identity and the growth of our economy, including tourism as a destination of choice.</i>

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	- Wants to see a greater expansion the promotion of business in Strategic Pillar 2 - Wants to see a link between sporting facilities and businesses - Strategic Pillar 5 would like goal around 'partnership'. - Consolidation of sporting facilities into a major complex	Agree - Key Goal 5.2 be changed to include reference to the importance of partnerships. Noted that a project has been identified to develop a Regional Sports Complex for the region. More detail on this project will be provided within the Draft Delivery Program which will be on public exhibition early next year.	Recommend Key Goal 5.2 be modified to read: <i>Our Council is efficient and innovative actively seeking partnerships to deliver outcomes to the community</i>
3	- Concerned over the lack of reference to jobs and the economy in the Vision - Advocates expansion of Strategic Pillar 2 to encourage businesses to work together to identify and develop new smart business opportunities - Wants to see greater emphasis on technological change particularly in developing smart cities to cater for the new technology	Noted and Agree Concerns over reference to the economy are addressed by recommendations arising from Submission #2 Note that an aspiration is that 'We have a diverse, resilient and smart economy...' The Delivery Program will identify for action in respect of Smart Economy initiatives and will be dealt within the Economic and Place Management Programs within this document.	Comments supported but No Further Action Required as issues raised will be dealt with via amendments arising from Submission #2 and will be covered within Programs identified within the Delivery Program.
4	Calling for the development of more outdoor gyms	Noted This submission is advocating the construction of more outdoor	Recommend

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		gyms within council parks. This submission would be better directed towards the Delivery Program	This submission go forward for consideration within the development of the Draft Delivery Program 2018-2021
5	- Concerned over the use of the term 'urban' public realm as feels this excludes non-urban areas - Wants specific localities named within the Community Strategic Plan - Queries the use of some of the images - Feels the indicator for 1.5 is too restrictive. Recommends ascertaining participation rates in broader recreational activities via the Community Satisfaction survey	<u>Agree</u> The word 'urban' should be removed and reference be only to 'public spaces' <u>Noted and Agree</u> The Roadmap on pp16-17 of the CSP provides a graphic representation of the areas the Queanbeyan-Jerrabomberra urban area, Urban Fringe, Rural Villages and Rural Hinterland. It is intended that this Roadmap will be totally interactive allowing users to drill down to individual programs/projects to see what will be occurring in their locality. Agree that additional information can be provided in Appendix 1 detailing the localities which make up the four geographical areas <u>Noted</u> <u>Agree</u> A question can be added to the Community Satisfaction Survey to ascertain participation rates in broader recreational activities <u>Noted</u>	<u>Recommend</u> The Vision Statement on p.14 remove the word 'urban' <u>Recommend additional information be provided in Appendix 1 p.42 detailing the localities which make up the four distinct geographical areas.</u> Noted <u>Recommend</u> <u>Add Community Satisfaction Survey to the Data Sources of the Indicator for 1.5 to seek data on participation rates in broader recreational activities</u>

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	Feels Strategic Pillar 2 is too urban focussed and that Key Goal 2.3 is erroneous and queries the use of the word 'skin' in the Service Objective	Actions arising Submissions #2 and #3 have seen Key Goal 2.2 expanded and believe this now addresses concern raised In respect of Key Goal 2.3 this specifically relates to compliance standards required of businesses to ensure they are providing products/services which are safe for consumers. The term 'skin' refers to skin penetration businesses such as tattoo parlours, nail salons etc. Agree this should be expanded to refer to 'skin penetration'.	No Further Action Required
	Feels there is too much emphasis on urban areas to the detriment of rural landscapes	Noted It is important to note that the Community Strategic Plan has direct links to Council's Service Statements which underpin the Services/Programs delivered via Council's Delivery Program and Operational Plan. These plans are still in their development phase with community engagement expected to commence in the first quarter of 2018. These plans will provide for a separate recognition of Rural Landscapes as distinct from Urban Landscapes to ensure they are treated on an equitable basis	Recommend The word penetration be added to the Service Objective for Key Goal 2.3 Noted - No Further Action Required
		Noted	Noted – No Further Action Required

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	Feels Key Goal 3.5 is meaningless	The Community Outcome and Service Objective of this Key Goal relate to the new planning structure for the region as Council works to harmonise its LEPs and DCPs. This is an important task to ensure the rules it applies to development properly manage the high population growth which the region is projected to experience. Council wants to ensure that the growth is well planned and properly managed so that appropriate infrastructure is developed and environmental off-sets achieved to both growth and environmental impacts.	
	Correction to Strategic Pillar 5	<u>Noted</u> All of these were addressed. Can only assume downloaded an early version of the document	Noted
	Feels Key Goal 5.1 and its Service Objective makes no sense	<u>Noted</u> Key Goal 5.1 has an internal focus and relates to the legislative requirement for Council to provide a 'safe and healthy' workplace. The reference to the Business Excellence Framework is referring to the internationally recognised systems organisations (both public and private) are recommended to adopt to provide for good service delivery.	Noted - No Further Action Required

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	- Feels the Community Strategic Plan does not acknowledge the role that residents groups can play - Seeks clarification on figures for surveys in Appendix 1 - Comments on photos on pp 24 & 28	<u>Agree</u> A reference to the role residents groups can be made in the Community Partners Section of Strategic Pillar 5 in recognition that Council can develop partnerships with them. <u>Noted</u> There were two surveys utilised to assist with the community engagement process. The first survey was undertaken by JWS Consultants in 2016 and used a sample of 400. The second survey formed part of a broader Community Engagement Project in early 2017 using a sample of nearly 300. <u>Noted</u> Believes photo on 28 is unsuitable because it is of a pizza. This is a photo from a local Braidwood business and as such is very suitable for that section which relates to the promotion of local businesses. In regard to photo on p.28 that is an image of Mt Gillamatong from behind the Braidwood Saleyards which is	<u>Recommend</u> <u>Add</u> a new Dot Point on p.38 for Community Partners to read <i>'Participation in residents' associations/organisations'</i> Noted - No Further Action Required Noted - No Further Action Required

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		located in the geographical heartland of the region.	
6	Requesting extension to make submission	<u>Noted</u> Letters were distributed to a wide range of organisations including residents associations on 31 October. Advised that submission will be accepted up till Wed 6 December as a report will be going to Council meeting of 13 December	Noted – awaiting submission
7	- Supports all strategic priorities - Raised issue re parking for mobility scooter when using public transport to Canberra	<u>Noted</u> <u>Noted</u>	<u>Recommend</u> This part of submission go forward for consideration within the development of the Draft Delivery Program 2018-2021
8	Supports all strategic priorities	<u>Noted</u>	
Engagement HQ – Online Submissions			
9	- Supports most strategic priorities - Believes infrastructure and transport are two major areas that will change atmosphere and accessibility	<u>Noted</u>	Noted - No Further Action Required
10	Supports all strategic priorities	<u>Noted</u>	Noted - No Further Action Required
11	- Questions use of terms like 'public realm' – need simpler language - Feels road infrastructure more important than improved public transport - Supports most strategic priorities	<u>Agree</u> – the term 'realm' should be removed. <u>Noted</u> <u>Noted</u>	<u>Recommend</u> – the term 'realm' in the Vision Statement on p.14 needs to be simplified – suggest change to ' <i>public spaces</i> ' Noted <u>Noted</u> . Covered by Choice Aspiration in the Vision Statement on p.14 – <i>We have a diverse</i>

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	Asks about reference to supporting business, farming and tourism		<i>resilient and smart economy fostering businesses that create jobs and wealth for all in our community.</i>
12	- Believes public realm needs to be better maintained, thoughtfully conceived and well designed - Supports all strategic priorities	<u>Noted</u>	Noted - No Further Action Required
13	- Supports broad environmental aspirations of the vision but feels these become diluted by the time council translates into action plans - Wants less emphasis on road infrastructure (new roads) and more on better public transport - Supports most strategic priorities - Concerned over proposal for new HQ and wants greater focus on environment and sustainability as identified by the community	<u>Noted</u> <u>Noted.</u> The HQ is a specific project which will be dealt with as part of the development of the Delivery Program. There will be opportunity for public comment when the DP is placed on public exhibition	Noted - No Further Action Required Noted. – Advise submitter that there will be opportunity to comment on specific projects within the Draft Delivery Program
14	- Supports all strategic priorities - Wants NSW Heritage Office consulted on all proposals which may affect the appearance of Braidwood	<u>Noted</u> Council agrees heritage is an important issue within the region. It has been identified as a distinct program within the Draft Delivery Program which is currently being developed	Noted. – Advise submitter that heritage has been identified as a distinct program within the Draft Delivery Program. There will be opportunity to comment on this when the Draft DP is placed on public exhibition early in the new year.
15	Supports most strategic priorities but feels roads, protection of environment and land use planning are not a high priority.	<u>Noted</u> Council received very strong feedback from across the community on the importance of	Noted - No Further Action Required

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Submission No.	Issues Raised	Staff Response	Recommendation
	Feels Queanbeyan shopping area is a high priority	road maintenance, environmental protection and good planning processes. Key Goal 2.1 emphasises the commitment to the ongoing revitalisation of the Queanbeyan CBD	
16	- Supports most strategic priorities - Feels CSP too long and concerned over Braidwood being a lesser part of QPRC - Concerned over proposal for new Council HQ	<u>Noted</u> <u>Noted</u> Council is aware of concerns over parts of the region feeling they are underrepresented. This is why the CSP has been structured into areas as set out in the Roadmap. This will allow residents to see what they have raised as their priorities and what Council proposes to do to address them in its first Delivery Program <u>Noted</u> The HQ proposal is a project identified within the Delivery Program and will be dealt with within this document. There will be opportunity for further public comment on this proposed project when the draft Delivery Program is placed on public exhibition early in the new year.	Noted - No Further Action Required Noted. – Advise submitter that there will be opportunity to comment on specific projects within the Draft Delivery Program
17	- Wants greater emphasis on recycling – particularly for soft plastics - Supports all strategic priorities - Wants greater liaison with RMS in respect of pedestrian crossings in Bungendore, speed limits on rural roads	<u>Noted</u> Recycling is addressed in Key Goal 3.4 Traffic management issues raised are better dealt with via Council's Traffic Committee	Noted. – Advise submitter that Council is committed to promoting recycling programs within the region and that traffic management issues should be raised with Council's Traffic Committee

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	and Macs Reef Road intersection with the Federal Highway		
18	Supports all strategic priorities	<u>Noted</u>	Noted - No Further Action Required
19	- Supports all strategic priorities except Land Use Planning - wants emphasis on roads/public transport beyond Queanbeyan, more facilities/activities for youth and better public spaces to provide safe recreation for young people - Feels the Land Use Planning statement is too vague and has no value being part of the CSP	<u>Noted</u> <u>Noted</u> Issues in relations to roads, public transport, and facilities for youth would be better raised within the development of the Delivery Program	<u>Recommend</u> This submission go forward for consideration within the development of the Draft Delivery Program 2018-2021
20	- Supports most strategic priorities - Believes progress should not be hampered while protecting a few isolated lizards and fences need to stop kangaroos getting on rural roads - Wants to see regional dead-end roads opened up so that they are not a fire trap – eg. Denley Drive, Birchmans Grove etc	<u>Noted</u> <u>Noted</u> <u>Noted</u> This be forwarded as a submission to the Delivery Program	Noted - No Further Action Required Noted - No Further Action Required <u>Recommend</u> This part of submission go forward for consideration within the development of the Draft Delivery Program 2018-2021
21	- Supports most strategic priorities - Feels staff and councillors turn a blind eye to fairness and transparency when it suits them. - Feels CBD being stuffed up with bad decision making and wasting ratepayers \$ - Feels Council is a bureaucracy and one man band employing steamroller tactics	<u>Noted</u>	Noted - No Further Action Required

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22	Supports most strategic priorities but feels land use planning is important but not a high priority	<u>Noted</u>	Noted - No Further Action Required
23	- Supports all strategic priorities - Feels council hasn't demonstrated inclusion and access anywhere in Queanbeyan yet. - Wants to see Disability Access Committee established and operating - Feels streets are dirty, footpaths are a mess and crossings are substandard. - Wants to see statement including disabled and elderly people in the CSP	<u>Noted</u> <u>Noted</u> – Access Committee has been established but is yet to have its first meeting <u>Noted</u> <u>Noted</u> – This is adequately addressed in the Vision Statement Aspiration which states '<i>We are a friendly and caring community</i>' – this is sufficiently broad enough to cover ALL within the Q-P community.	Noted - No Further Action Required Noted - No Further Action Required
24	- Wants to see emphasis of encouraging investment in community/town facilities to enhance lifestyle - Supports all strategic priorities - Notes emphasis in priorities of feeling unsafe and uncontrolled dogs but no priority mentions community safety	<u>Noted</u> <u>Noted</u> - Community Safety is mentioned in the Aspirations of the Vision on p.14 – <i>We feel safe in the places we visit in our built and natural environment</i>	Noted - No Further Action Required
25	- Supports most strategic priorities but feels Council should only facilitate renewable energy and waste management initiatives and leave to private sector to run the facilities - Sees council having an advocacy role in regard to aircraft noise in Jerrabomberra/Queanbeyan area	<u>Noted</u> <u>Noted</u> Council already fulfils this role	Noted - No Further Action Required

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26	Supports most strategic priorities but feels protection of environment and adoption of sustainable and renewable energy are not personal priorities	<u>Noted</u>	Noted - No Further Action Required
27	Supports all strategic priorities	<u>Noted</u>	Noted - No Further Action Required
28	- Supports all strategic priorities - Feels there needs to be more recognition of the contribution of the sporting community to the cultural identity of Queanbeyan	<u>Noted</u> <u>Noted</u> – This is adequately covered by Key Goal 1.5 ‘We have an active and healthy lifestyle’ as well as its Community Outcome and Service Objective	Noted - No Further Action Required Noted - No Further Action Required
29	- Supports vision but suggests the words ‘and visitors’ could be added to the first sentence - Supports most strategic priorities - Believes council needs better engagement with community organisations - Feels Braidwood is being left out of the decision making process	<u>Agree</u> that Vision Statement be changed to include reference to <i>residents, families and visitors</i> <u>Noted</u> <u>Noted</u> <u>Noted</u> – See comments on Submission #16	<u>Recommend</u> Change to Vision Statement on p.14 to read: <i>‘A place offering a wonderful lifestyle for residents, families and visitors...’</i>
30	- Supports all strategic priorities but wants greater emphasis on preservation of our heritage - Wants to see southern access of Monkittee Bridge improved	<u>Noted</u> - See comments on Submission #14 <u>Noted</u> - This issue would be better dealt with as a submission on the Draft Delivery Program	Noted - No Further Action Required <u>Recommend</u> This part of submission go forward for consideration within the development of the Draft Delivery Program 2018-2021
31	Supports all strategic priorities	<u>Noted</u>	Noted - No Further Action Required
32	Supports all strategic priorities	<u>Noted</u>	Noted - No Further Action Required
33	Supports all strategic priorities	<u>Noted</u>	Noted - No Further Action Required <u>Recommend</u>

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	Wants to see cinema complex in Queanbeyan	<u>Noted</u> - This issue would be better dealt with as a submission on the Draft Delivery Program 2018-2021	This part of submission go forward for consideration within the development of the Draft Delivery Program 2018-2021
34	Supports most strategic priorities	<u>Noted</u>	Noted - No Further Action Required
35	- Supports most strategic priorities but opposed to bike paths and bikes on public roads. - Wants to see better flood mitigation to allow business and public to get around flood prone areas - Wants to see more clean coal fired power stations built – solar and wind power are duds - Does not support police station proposal for Council HQ and is concerned over the loss of public parking associated with the new HQ proposal	<u>Noted</u> <u>Noted</u> <u>Noted</u> <u>Noted</u> The HQ proposal is a project identified within the Delivery Program and will be dealt with within this document. There will be opportunity for further public comment on this proposed project when the draft Delivery Program is placed on public exhibition early in the new year.	Noted - No Further Action Required Noted - No Further Action Required Noted - No Further Action Required Noted. – Advise submitter that there will be opportunity to comment on specific projects within the Draft Delivery Program
36	- Supports most strategic priorities - Feels council tends to bend towards developer needs	<u>Noted</u>	Noted - No Further Action Required
37	- Like the vision but feels some work to do in urban design and environmental maintenance - Supports all strategic priorities - Would like focus on improving traffic in peak periods and more quality	<u>Noted</u> <u>Noted</u>	Noted - No Further Action Required Noted – No further action required

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	hospitality to attract Canberrans to the region	<u>Noted</u> - these comments on traffic and economic development will be considered within Programs within the Draft Delivery Program	Noted. – Advise submitter that there will be opportunity to comment on specific projects within the Draft Delivery Program
38	- Supports most strategic priorities – feels people are more important than the environment and feels local people who live in the bush know how resilient it is - Feels good governance is very important	<u>Noted</u>	Noted - No Further Action Required
39	Supports most strategic priorities	<u>Noted</u>	Noted - No Further Action Required
40	- Feels vision needs to be more inclusive as it excludes singles, couples without children and the elderly and needs an emphasis on opportunity, employment, creativity, education and optimal health - Supports most strategic priorities but feels protection of the environment has become an ideology that stifles good decision-making - Sustainable and renewable energy and waste needs to be affordable, reliable and functional - Keep the language in the plan simple	<u>Agree</u> - See changes to Vision arising from Submission #29	See proposed amendment to Vision Statement arising from Submission #29
41	Supports all strategic priorities	<u>Noted</u>	Noted - No Further Action Required
42	- Supports most strategic priorities - Feels it is important for roads to be kept in good condition - Feels bike paths need to be adequately maintained	<u>Noted</u>	Noted - No Further Action Required

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	Council must allow for the aspirations of the ratepayers		
43	- Supports most strategic priorities - Need to get a cinema in the Queanbeyan CBD to promote greater business activity	<u>Noted</u> <u>Noted</u> - This issue would be better dealt with as a submission on the Draft Delivery Program 2018-2021	Noted - No Further Action Required <u>Recommend</u> This part of submission go forward for consideration within the development of the Draft Delivery Program 2018-2021
44	- Supports all strategic priorities - Parking with Queanbeyan needs to be addressed if we are to get the most out of the proposed projects and new developments proposed by the Council	<u>Noted</u> <u>Noted</u> - This issue would be better dealt with as a submission on the Draft Delivery Program 2018-2021	Noted - No Further Action Required <u>Recommend</u> This part of submission go forward for consideration within the development of the Draft Delivery Program 2018-2021
45	- Supports most strategic priorities - Supports environmental sustainability initiatives and happy to pay additional rates for investment in sustainable energy but does not want to see waste burning facilities anywhere near Queanbeyan	<u>Noted</u>	Noted - No Further Action Required
46	- Supports vision but also believes it should be a place for people to retire in urban or rural environments - Supports most strategic priorities - Feels move to renewables means increased costs to consumers which has an impact on those on a fixed income, therefore need to look at keeping costs down - Sees difficulties in balancing the conflicting priorities of the large	<u>Noted</u> <u>Noted</u> <u>Noted</u> <u>Noted</u> – Council attempting to address this via the development of the Roadmap on pp16-17	Noted - No Further Action Required Noted – No Further Action Required Noted – No Further Action Required

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	- population centre against the smaller rural communities - Commends council on its efforts to engage the community on the CSP	<u>Noted</u>	
47	- Supports most strategic priorities – supports road maintenance but not new developments - Feels Queanbeyan is fast becoming overdeveloped and needs to better protect its heritage buildings and preserve its country living feel. - Need to have a focus on making the centre of town alive again by attracting diverse businesses	<u>Noted</u> <u>Noted</u> <u>Noted</u> – Council has already developed a CBD Master Plan and a CBD Transformation Strategy to address this issue	Noted - No Further Action Required Noted – Advise submitter that Council is committed to preserving Queanbeyan's heritage and maintaining its country living feel Noted – Advise submitter that the <i>CBD Master Plan</i> and <i>CBD Transformation Strategy</i> see the creation of a diverse business base as critical to the long term prosperity of the city centre
48	- Supports most strategic priorities - LEP harmonisation with other NSW cities and infill like in Canberra needs to occur to make the city more efficient in terms of service provision - CBD renewal seen as an absolute priority - The image of Queanbeyan needs to be improved	<u>Noted</u> <u>Noted</u> <u>Noted</u> – Council has already developed a CBD Master Plan and a CBD Transformation Strategy to address this issue <u>Noted</u>	Noted - No Further Action Required Noted - No Further Action Required
49	Supports the vision and likes the emphasis on natural and built environment	<u>Noted</u> <u>Noted</u>	Noted - No Further Action Required Noted - No Further Action Required <u>Recommend</u>

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	• Supports most strategic priorities • Wants to see a system introduced similar to Canberra's Tiny Green Shed reselling many usable items • Would like to more of a focus within communities rather than having to travel for work and school • Wants to see an emphasis on economic opportunities which could arise from the region's environmental/artistic/sustainable/well educated residents • Wants to see an expansion in plastic free/chemical free living opportunities • Congratulates council on willing to think big and outside the box	<u>Noted</u> - This issue would be better dealt with as a submission on the Draft Delivery Program 2018-2021 <u>Noted</u> <u>Noted</u> <u>Noted</u> <u>Noted</u>	This part of submission go forward for consideration within the development of the Draft Delivery Program 2018-2021
50	• Supports most strategic priorities • Feels local roads in a state of disrepair should take priority over 'through' roads • The local heritage of Braidwood needs to be priority • Feels regular consultation with Braidwood needs to be a priority due to the town not having a representative on the Council	<u>Noted</u> <u>Noted</u> – Council recognises the high level of importance residents have placed road maintenance within the region <u>Noted</u> – see comments on Submissions #14 and #29 on the importance of heritage <u>Noted</u> – Council has a regular community meeting program established to meet with communities across the region. Also staff undertake community engagement meetings on projects of importance to the Braidwood community to directly seek their	Noted – No Further Action Required Noted – No Further Action Required

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		input on project work in the area. Also see comments on Submission #14 re the development of the Roadmap to address local issues	
51	- Supports most strategic priorities - Maintenance and safety of footpaths seen as a priority - Concerned over the cost of public transport	<u>Noted</u> <u>Noted</u> - adequately covered in Key Goal 4.1 and Service Objective <u>Noted</u>	Noted – No Further Action Required
52	- Feels the vision is excellent - Supports all strategic priorities - Feels the strategic pillars are sound but plan could be improved by greater attention to non-government and volunteer/community sectors and how they contribute to the plan - Wants Section 4.5 to make specific mention of the need to plan for and deliver a new Scout Hall for Jerrabomberra	<u>Noted</u> <u>Noted</u> <u>Noted</u> <u>Noted</u> - This issue would be better dealt with as a submission on the Draft Delivery Program 2018-2021	Noted – No Further Action Required Noted – No Further Action Required <u>Recommend</u> This part of submission go forward for consideration within the development of the Draft Delivery Program 2018-2021
53	- Supports all strategic priorities - Does not support protection of the environment priority as believes we are all custodians of the natural environment - Wants to see prime farming properties removed from placement under E4 classification	<u>Noted</u> <u>Noted</u> <u>Noted</u> - This issue would be better dealt with as a submission on the Draft Delivery Program 2018-2021 and within the redevelopment of the LEP and DCP	Noted – No Further Action Required <u>Recommend</u> This part of submission go forward for consideration within the development of the Draft Delivery Program 2018-2021 and be forwarded to Strategic Planning to be

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			considered as part of the submission process on the LEP
54	- Supports all strategic priorities - Wants to see land use planning that includes building of affordable housing for the most vulnerable people of Queanbeyan - Would like Council to look into 'tiny homes' or similar developments	<u>Noted</u> <u>Noted</u> - This issue would be better dealt with as a submission on the Draft Delivery Program 2018-2021 and within the redevelopment of the LEP and DCP	<u>Noted</u> – No Further Action Required <u>Recommend</u> This part of submission go forward for consideration within the development of the Draft Delivery Program 2018-2021 and be forwarded to Strategic Planning to be considered as part of the submission process on the LEP
55	- Supports vision but wants to see more reference to disabled parking, planting more trees, dedicated cycle paths and more facilities for youth - Supports most strategic priorities - Recognises the CSP is a high level document and asks when ratepayers will be able to comment on actual proposals	<u>Noted</u> <u>Noted</u> <u>Noted</u>	<u>Noted</u> - No Further Action Required <u>Noted</u> – No Further Action Required <u>Noted</u> – Advise submitter that specific programs and projects will be detailed in the Draft Delivery Program 2018-2021 and that this will be released for public comment early in the new year.
56	- Supports most strategic priorities - Asks where is the mention of the disadvantaged and the depth of empathy	<u>Noted</u> <u>Noted</u> - This is covered in the Community Aspiration of 'We are a friendly and caring community' and also Key Goal 1.2 – 'We are an inclusive region with access to opportunities and community support services by those who need them most' and the requisite Service Objective which states, 'Develop the sense of community through the availability and participation in aged, youth,	<u>Noted</u> – No Further Action Required <u>Noted</u> No Further Action Required

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	Wants an indoor sports facility with sprung floor boards	<i>children and indigenous services, and support for disability services in the Queanbeyan-Palerang Region.'</i> <u>Noted</u> - Council has already commenced a major expansion of the Queanbeyan Indoor Sports Centre which will double its capacity. In regard to the request for a sprung floor suggest this could be a submission on the Draft Delivery Program 2018-21	<u>Recommend</u> Submitter to be advised that Council has already commenced a major expansion of the Queanbeyan Indoor Sports Centre which will double its capacity. If wanting facility with sprung floor suggest a submission be made to the Draft Delivery Program 2018-21
57	- Vision sounds nice but how does it translate in real terms. - Supports all strategic priorities - Please use words, terms and phrases that mean something in real terms and spell out exactly what you intend to do	<u>Noted</u> <u>Noted</u> <u>Noted</u>	Noted – No Further Action Required Noted – No Further Action Required <u>Recommend</u> informing submitter that detail of actions council proposes to undertake will be set out in the Draft Delivery Program 2018-2021 and Operational Plan 2018-19 which will be placed on public exhibition early in the New Year.
58	- Supports vision but need something about bringing the community together – suggests adding words 'family and community' - Supports all strategic priorities	<u>Noted</u> – Vision has had additional words included for 'residents' and 'visitors', also the Community Aspiration of '<i>We are a friendly and caring community</i>' addresses this request. <u>Noted</u>	Noted – No Further Action Required Noted – No Further Action Required
59	Supports all strategic priorities	<u>Noted</u>	Noted – No Further Action Required

Hardcopy Submissions			
Submission No.	Issues Raised	Staff Response	Recommendation
60	- Wants more done for people outside Queanbeyan, particularly in rural areas - Supports most strategic priorities - Feels S355 Committees are in dire need of renewal and attention with more stringent compliance requirements and oversight by Council	<u>Noted</u> <u>Noted</u> <u>Noted</u> – Council has reorganised its committee structure where it has established area based S355 Committees	Noted – No Further Action Required
61	- Concerned over urban infill within Queanbeyan as believes this will place stress on infrastructure - Supports all strategic priorities - Supports the development of a holistic plan that encompasses the entire local government area - Notes Jerrabomberra Scout Group needs a new hall and would like to see one redeveloped - Notes Canberra has successfully developed itself as a destination for cycling with several high profile events – wants QPRC to get a slice of the neighbour's pie	<u>Noted</u> <u>Noted</u> <u>Noted</u> <u>Noted</u> - This issue would be better dealt with as a submission on the Draft Delivery Program 2018-2021 <u>Noted</u> – Council has in place a tourism plan which advocates greater coordination of events with the ACT	<u>Recommend</u> This part of submission go forward for consideration within the development of the Draft Delivery Program 2018-2021
62	- Supports most Strategic Priorities - Sees the maintenance of Greenways in Wamboin and Bywong as important and would like to see these mentioned in the CSP	<u>Noted</u> <u>Agree</u> – Council has recognised the management of greenways within its Service Statements which underpin the Delivery Program. Recommend that greenways be mentioned in the	<u>Recommend:</u> That the Service Objective for Key Goal 3.2 be amended to read: <i>'Shape and present urban parks, reserves, fields, playgrounds, CBDs, community</i>

Hardcopy Submissions			
Submission No.	Issues Raised	Staff Response	Recommendation
		Service Objective for Key Goal 3.2	<i>lands and greenways as sustainable and attractive places...'</i>
63	• Critical of sample sizes • Supports all strategic priorities • Sees the maintenance of Greenways in Wamboin and Bywong as important and would like to see these mentioned in the CSP • Wants a broader recognition of different parts of the community other than just families • Feels the plan has an overly urban focus and critical of the use of terms like pristine waterways	<u>Noted</u> <u>Noted</u> <u>Noted and Agree</u> – see Recommendation for Submission #62 <u>Noted and Agree</u> – See Recommendation for Submission #29 which provides broader recognition of the community <u>Noted</u>	
64	• Supports all strategic priorities • Believes support for greenways is an important way to protect the natural environment	<u>Noted</u> <u>Noted and Agree</u> – see Recommendation for Submission #62	
65	• Feels Vision offers too many contradictions • Supports most strategic priorities • Feels a rail trail would be great • Believes a priority should be improved telecommunications/internet connections • The need for a high school servicing Bywong, Wambion and surrounds	<u>Noted</u> <u>Noted</u> <u>Noted</u> – This initiative is dealt with within the Council's Tourism Plan <u>Noted</u> – the importance of communications connections is acknowledged within Strategic Pillar 4 and Key Goal 4.6 <u>Noted</u> - This issue would be better dealt with as a submission on the Draft Delivery Program 2018-2021. As Education is a State Government responsibility	Noted – No further action required <u>Recommend</u> This part of submission go forward for consideration within the development of the Draft Delivery Program 2018-2021 for Council to advocate on behalf of the community

Hardcopy Submissions			
Submission No.	Issues Raised	Staff Response	Recommendation
	A transparent, fair and efficient council is highly desirable and cites the administration period as a good example of how things can be achieved when politics are left aside	Council would have an advocate role only <u>Noted</u>	Noted – No further action required
66	Supports all strategic priorities	<u>Noted</u>	Noted – No further action required
67	- Supports most strategic priorities and notes that public transport outside of Queanbeyan is not a priority - Feels the goal to have a Council that is fair, transparent and accountable is absurd as this is surely a given and a requirement of the Local Government Act - Would like to see more attention given to maintaining the rural character of the area with better support for environmental issues and rural infrastructure such as Greenways	<u>Noted</u> <u>Noted</u> <u>Noted and Agree</u> – see Recommendation for Submission #62. Also, Council has a strong commitment to maintaining rural character which is emphasised by Key Goal 3.3.	
68	Supports most strategic priorities	<u>Noted</u>	Noted – No further action required
69	Supports most strategic priorities	<u>Noted</u>	Noted – No further action required
70	- Supports all strategic priorities - Wants the word 'urban' removed from the Vision to better reflect all areas of the public realm, particularly the greenways network in Bywong/Wamboin - Wants localities mentioned in the plan	<u>Noted</u> <u>Agree</u> – See Recommendation for Submission #5 and Submission #62 in respect of greenways	

Hardcopy Submissions			
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		Noted – this is addressed in recommendation arising from Submission #5	
71	- Supports most strategic priorities - Likes Council's custodial role and mention of social justice principles - Wants to see policies for specific areas, particularly communities like Braidwood to redress the neglect of years	<u>Noted</u> <u>Noted</u> <u>Noted</u> - The Roadmap on pp16-17 of the CSP provides a graphic representation of the areas the Queanbeyan-Jerrabomberra urban area, Urban Fringe, Rural Villages and Rural Hinterland. It is intended that this Roadmap will be totally interactive allowing users to drill down to individual programs/projects to see what will be occurring in their locality.	Noted – No further action required
72	- Support most strategic priorities – asks for smaller less maintained roads to keep the crowds away and as a rural resident feels pedestrian and bike paths don't matter - Wants Council to maintain Greenways particularly to spray serrated tussocks	<u>Noted</u> <u>Noted and Agree</u> – see Recommendation for Submission #62. Also, Council has a strong commitment to maintaining rural character which is emphasised by Key Goal 3.3.	
Internal Submissions			
73	Wants to capture the new cemetery at the higher strategic level. References South East &	<u>Noted</u>	Noted – No Further Action Required

Hardcopy Submissions			
Submission No.	Issues Raised	Staff Response	Recommendation
	Tablelands Regional Plan Direction 21: Increase access to health and education services – advocates establishment of cemeteries for future growth	This issue is addressed via Key Goal 2.3 and its requisite Service Objective which states, <i>Manage public and environmental health risk through the determination of applications and monitoring compliance of air, water, food, skin penetration, sewage and cemeteries activities within the Local Government Area.</i> The development of a new Cemetery will also be captured as a Project as part of the development of the Draft Delivery Program 2018-2021	
74	Identified two editing errors on p.56	Noted – errors were identified in the on-line copy of the CSP and corrected early during the public exhibition period.	Actioned – No Further Action Required
75	Raised issues in respect of some Indicators. Wants indicators to be more data specific to better reflect the aspirations of the key strategies rather than relying on perception measures based around the Community Satisfaction Survey	Agree – that the following changes be made to the Indicators	Recommend 1. That the Indicator for Key Goal 1.3 on p.23 be changed to '<i>Crime Rates are declining</i>' and it be sourced from the <i>NSW Bureau of Crime Statistics & Research</i> 2. That the Indicator for Key Goal 3.3 on p.31 be changed to: - '<i>Water quality in our waterways is improving</i>' and it be sourced from Council's Water Quality Sampling Program, and - '<i>Levels of water consumption in urban areas is decreasing</i>' and it be sourced from Council's Water Consumption Reports

Hardcopy Submissions			
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			3. That the Indicator for Key Goal 3.4 add an additional Indicator consisting of <i>'Increased community participation in Council environmental and sustainability programs'</i> and it be sourced from Council's Internal Reports 4. That the Indicator for Key Goal 4.2 add an additional Indicator consisting of <i>'Potable water supplies meet Australian Water Quality Standards'</i> and it be sourced from Council's water testing program 5. That the Indicator for Key Goal 4.5 add an additional Indicator consisting of <i>'Participation numbers using regional recreational facilities is increasing'</i> and it be sourced from Council's Pool/Indoor Sports data 6. That the Indicator for Key Goal 5.1 add the words <i>'is increasing'</i> 7. That the Indicator for Key Goal 5.2 add the words <i>'is increasing'</i> 8. That the Indicator for Key Goal 5.3 add the words <i>'is increasing'</i> 9. That the Indicator for Key Goal 5.4 be changed to read, <i>'Overall annual Financial Performance meets Financial Goals set by Council's Long Term Financial Plan'</i> and add as a data source for this 'Council Financial Reports 10. That the Indicator for Key Goal 5.7 be changed to read, <i>'Community</i>

Hardcopy Submissions			
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			<i>feels well informed and approves of Council's engagement processes.'</i>
76	- Advocates for a Safe Systems Approach for the road network that links with the NSW State Plan and Future Transport Strategy - Suggests that with the introduction of a Safe Systems Approach that additional changes be made in the Community Partners section. Notes by adding in reference to Safe Systems Approach in the CSP it provides ability for Council to access funding streams/grants in the road safety area	<u>Agree</u> <u>Agree</u>	<u>Recommend</u> changing the Community Outcome and Service Objective of Key Goal 4.1 to read: <u>Community Outcome</u> <i>'The region's transport network and infrastructure takes a safe systems approach which allows for the safe ease of movement throughout Queanbeyan-Palerang'</i> <u>Service Objective</u> <i>'Support the safe and equitable movement of commuters, visitors and freight into and through the Local Government Area through safe road user behaviour, contemporary maintained and renewed roads, bridge and path infrastructure, cycleways and public transport facilities.'</i> <u>Recommend</u> the following changes be made to the Community Partners Section on p.34 consisting of: <u>Under NSW State Government for KG 4.1:</u> - Transport for NSW change to being a Primary Provider - Add NSW Education Department to being a Supporter - Add NSW Police to being a Supporter <u>Under QPRC for KG 4.1:</u> - Add Road Safety Education as a Primary Provider <u>Under Non Government Organisations for KG 4.1</u>

Hardcopy Submissions			
Submission No.	Issues Raised	Staff Response	Recommendation
			- Add Service Clubs as a Support <u>Under Private Sector for KG 4.1</u> - Add Registered Training Organisations as being a Supporter <u>Under Individual for KG 4.1</u> - Add 'Motivated and informed community that use roads safely' as being a Supporter